

## PALMAKO STRUCTURES

### WARRANTY

- 5 YEAR WARRANTY
- Your product is made from high quality spruce and delivered in the natural (unprocessed) form. If, despite our thorough inspection, you should have complaints, please contact OutdoorLiving immediately with Invoice details on 018018000.
- ATTENTION: Please be sure to keep the documentation accompanying the house package! The control sheet includes the control number of the house. We can only review complaints if you submit the control number of the house to the seller!
- The warranty does not cover:
  - Peculiarities of wood as a natural material
  - Wooden details already painted (processed with a wood preservative) ➤ Wooden details containing whole branches that do not endanger the stability of the house
  - Colour tone variations caused by wood structure differences that do not influence wood lifetime
  - Wooden details containing (caused by drying) small cracks/gaps that do not pass through and do not influence the structure of the house
  - Twisted wooden details if they can nevertheless be installed
  - Roof and floor boards that may have on their concealed surfaces some non-planned areas, colour differences and waning
  - Issues resulting from failure to follow assembly/install instructions
  - Changes to the house outside the scope of Install/Assembly instructions, such as the deformation of wooden details and doors/windows due to an incompetent manner of wood processing; the attachment of storm braces too rigidly, doorframes being screwed onto wall logs, etc.
  - Failure to upkeep your product with regular checks and treatment to the wood when necessary

- Pressure Treated products must be treated again within the first 12 months of assembly. Then inspected every 6 months thereafter and upkeep as necessary.
- ASSEMBLY MUST BE CARRIED OUT BY A COMPETENT QUALIFIED PERSON(S).  
FAILURE TO ASSEMBLE STRUCTURES AS PER THE INSTALL/ASSEMBLY MANUALS  
CAN LEAD TO VOIDING OF THE WARRANTY
- PLEASE ENSURE TO READ MANUALS THOROUGHLY BEFORE INSTALLATION